

**ALZHEIMER'S DISEASE TASK FORCE
RECOMMENDATION FORM**

Please include only one recommendation on each form.

This form must be returned via e-mail to Katie.mulford@iowa.gov no later than 5:00 p.m., Wednesday Nov. 21, 2007

Name Mary Anderson **Phone** 515-725-3346

Agency, if any Iowa Dept. of Elder Affairs **E-mail** mary.anderson@iowa.gov

Address 510 E. 12th Street, Suite #2 – Des Moines, Iowa 50319

Each recommendation must fit into one of the following categories. Please check the appropriate box:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Education and training | <input checked="" type="checkbox"/> Services and housing |
| <input type="checkbox"/> Funding and reimbursement | <input type="checkbox"/> Wellness and disease management |

RECOMMENDATION:

Create a system that assures the following:

Empowers individuals, families, and caregivers to make informed choices.

Enables consumers to access Alzheimer's information and support services through one agency or organization entry point.

Serves as a highly visible and trusted resource for information and a full-range of Alzheimer's support and service options with an integrated point of entry to other long-term services and support programs and benefits, both publicly and privately funded.

Provides a resource for Alzheimer's care and supports professionals.

IN 250 WORDS OR LESS, PLEASE INCLUDE COMMENTS, JUSTIFICATION, RESOURCES OR OTHER INFORMATION TO HELP THE TASK FORCE UNDERSTAND THE IMPORTANCE OF YOUR RECOMMENDATION.

Iowa citizens needing Alzheimer's information and support services for themselves or for their loved ones lack a centralized, neutral source of information and assistance. As they navigate through the maze of programs, they may not find the best mix of services and supports to suit their needs. Consumers also need assistance developing their overall long-term support plan and coordinating the services that are appropriate to their needs.

The Alzheimer's single entry point (SEP) agency or organization should provide information, referral, and assistance to individuals seeking Alzheimer's supports and services. This SEP should have trained staff and the ability to serve clients who do not speak English. Access to translation services must be available for those who may not speak English or who use alternative methods of communication. Services provided must also be culturally competent.

It is important that the Alzheimer's SEP should coordinate and integrate its services with other existing resources and agencies that provide long-term information and supports, including www.lifelonglinks.org. The Alzheimer's SEP should work to develop formal Memoranda of Understanding with these entities to develop common intake, assessment, and referral protocols in order to standardize the system navigation functions available to assist consumers.